

ClearSight

Operating System Support Plan for Test Delivery System 2021–2022

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Prepared by Cambium Assessment, Inc.



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Introduction

A supported operating system is one for which Cambium Assessment, Inc. (CAI) provides updates to the Secure Browser for that operating system. CAI actively tests the Secure Browser with supported operating systems to ensure compatibility and provides Secure Browser updates as needed when the supported operating systems are updated or as bugs in the Secure Browser are detected and fixed.

This document describes CAI's plan for supporting operating systems during the upcoming test administration and following years. This plan helps districts and schools manage operating system deployments based on the support timelines.

Support Plan for Operating Systems

[Table 1](#) lists the operating systems and the anticipated end-of-support dates. The shaded cells in [Table 1](#) indicate the following:

- **Yellow shading & underlining**—CAI ends support for operating systems after the 2021-2022 school year.
- **Gray shading & italics**—CAI ends support for operating systems after the 2022–2023 school year.

Table 1. Supported Operating Systems

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
Windows ^a			
<i>8.1 (Professional & Enterprise)</i>	<i>Oct. 2013</i>	<i>End of 2022-2023 School Year</i>	CAI's support for each Windows operating system ends ten school years after its release date. For the most part, this coincides with Microsoft's official end-of-life policies for its operating systems.
10, 10 in S mode (Educational, Professional, & Enterprise (Versions 1909-20H2, 21H1))	July 2015; rolling	End of 2025-2026 School Year	
11 (Version 21H2)	Oct. 2021	End of 2030-2031 School Year	
<i>Server 2012 R2</i>	<i>Oct. 2013</i>	<i>End of 2022-2023 School Year</i>	
Server 2016 R2	Oct. 2016	End of 2025-2026 School Year	

Operating System Support Plan for Test Delivery System

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
macOS ^a			
<u>10.13</u>	<u>Sept. 2017</u>	<u>End of 2021-2022 School Year</u>	As long as Apple continues to release new versions of macOS annually, CAI will support the five latest versions in 2021-2022. By Fall 2022, CAI will transition to a support policy of four active versions of macOS.
<u>10.14</u>	<u>Sept. 2018</u>	<u>End of 2021-2022 School Year</u>	
10.15	Oct. 2019	End of 2022-2023 School Year	
11.4-11.6	Nov. 2020	End of 2023-2024 School Year	
12-12.3	Oct. 2021	End of 2024-2025 School Year	
Linux ^c			
<u>Fedora 32 LTS (Gnome)</u>	<u>April 2020</u>	<u>End of 2021-2022 School Year</u>	Official Fedora support typically ends one to two years after a release.
<u>Fedora 33 LTS (Gnome)^b</u>	<u>Oct. 2020</u>	<u>End of 2021-2022 School Year</u>	
Ubuntu 18.04 LTS (Gnome)	April 2018	End of 2022-2023 School Year	Ubuntu typically supports long term support (LTS) distributions for five years after a release.
Ubuntu 20.04 LTS (Gnome)	April 2020	End of 2023-2024 School Year	
iPadOS			
13.7 14.5-14.8 15.1-15.4	Sept. 2019; rolling	CAI supports the three most recent major releases of iPadOS.	Supported iPads: All 9.7" or larger iPads running a supported version of iPadOS.

Operating System Support Plan for Test Delivery System

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
Chrome OS ^d			
91+	June 2021; rolling	For any given school year CAI will support the latest version of Chrome OS available during the summer months and all subsequent versions until the following summer. For example; if Chrome 91 is released in June, it and all versions of Chrome after it will be supported until July of the following year.	Google releases new versions of Chrome OS every four weeks. Support may require updating the Chrome kiosk application.

- a If Microsoft or Apple ends support for an operating system sooner than six years after its release, then CAI will stop supporting that system one full school year after support ends.
- b Support for this version is anticipated upon the completion of testing following its release.
- c For Linux distributions, CAI will end support at the end of a full school year after the official distributor's announced end-of-life support date.
- d CAI will support any device that Google actively supports for auto-update. CAI will not support any device that Google does not support for auto-update. Information on Google's auto-update policy, including currently supported devices, can be found at <https://support.google.com/chrome/a/answer/6220366>.

Change Log

Location	Change	Date
Throughout	Cutover from 2020-2021. Changes are tracked.	5/5/21
Support Plan for Operating Systems	Changed macOS 11 to macOS 11.4	6/16/21
Support Plan for Operating Systems	Updated Anticipated End of Support Date for Windows 10 to “End of 2025-2026 School Year”	7/14/21
Support Plan for Operating Systems	Added Windows 11 with footnote stating support is anticipated upon completion of testing following release.	7/14/21
Support Plan for Operating Systems	Added iPadOS 14.6.	8/18/21
Support Plan for Operating Systems	Added iPadOS 14.7	9/2/21
Support Plan for Operating Systems	Added macOS 11.5 and 11.6	10/18/21
Support Plan for Operating Systems	Added iPadOS 14.8.	11/8/21
Support Plan for Operating Systems	Added iPadOS 15.1	12/13/21
Support Plan for Operating Systems	Added iPadOS 15.2	2/2/22
Support Plan for Operating Systems	Added macOS 12-12.2 and updated release date.	2/23/22
Support Plan for Operating Systems	Added Windows 10 21H1 with 21H2 support anticipated following the completion of internal testing.	3/3/22
Support Plan for Operating Systems	Added iPadOS 15.3	3/3/22
Support Plan for Operating Systems	Added macOS 12.3	3/30/22
Support Plan for Operating Systems	Added iPadOS 15.4	4/8/22
Support Plan for Operating Systems	Added Windows 11 (Version 21H2)	4/18/22